

# East Sussex Health Overview Scrutiny Committee

3<sup>rd</sup> December 2015

## Quality Improvement Plan – November Update

### What have we done?



East Sussex Healthcare  
NHS Trust



## Key Highlights – what have we done?

Recruited 40 new nurses in our latest recruitment campaign



Improved patient feedback process in place



A 'Speak Up Guardian' has been appointed to support staff raising any concerns. They will start in December 2015



22 'Speak Up Supporters' appointed to support staff raising any concerns



## Key Highlights – what have we done?



Daily review of controlled drugs being undertaken and safety checks in place

Theatre staff now 'buddied up' when required to work on ward areas



Reduced slips and falls that have resulted in significant harm



New patient discharge process in place



Programme Governance

All Key Themes on the Implementation Plan

Using Communications to support Improvement

Improvement is everyone's business in the organisation

Programme Management

# Management and Governance of the Improvement Plan

## TRUST MANAGEMENT

### WEEKLY

Improvement Plan  
Progress Meeting

Corporate  
Leadership  
Team

*Management and Escalation*

### MONTHLY

Clinical  
Management  
Executive

*Direction, prioritisation  
and resource allocation*

## TRUST GOVERNANCE – BI-MONTHLY

Quality & Standards  
Committee

*Assurance and challenge  
on behalf of the Board*

Audit  
Committee

*Programming and review  
of independent audits*

Trust Board

*Statutory Accountability*

Finance & Investment  
Committee  
(monthly)

*Oversight and challenge  
on cost of solutions*

## EXTERNAL STAKEHOLDER SCRUTINY - MONTHLY

CCGs  
Clinical Quality  
Review Group

HOSC: Plenary

NTDA IDM

HOSC: Time-limited  
workstreams

*Emergency, Maternity  
Surgery, Outpatients  
Health records*

### QUARTERLY

NTDA/ESHT  
Board to Board

WHAT  
MATTERS  
TO  
YOU

MATTERS  
TO US ALL